



THE
Flight Attendant
ACADEMY

Module 10

TYPES OF AIRLINES AND AIRLINE DIRECTORY





Welcome to home study Module 10 of the Flight Attendant training program from The Flight Attendant Academy.

If you have any questions as you go through this module, please feel free to reach out to me anytime via email at:
carolyn@theflightattendantacademy.com

I look forward to seeing you in person for our 5-Day hands-on portion of the program.

Carolyn Dillon,
Executive Director of The Flight Attendant Academy

In Module 10 we will discuss the different types of airlines and provide a directory of the specific carriers.

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The Different Types of Airlines: *So many Airlines...*

Jobs with the major airlines are not the only option and may not be the right fit for some job seekers. There are several types of Flight Attendant jobs available, offering different advantages for different interests.

Major/Global

A major airline is defined as an airline that generates operating revenues of more than \$1 billion annually.

When you think of aviation, you probably think of a major airline, such as American, JetBlue, Delta, United or Southwest. These airlines, except for JetBlue and Southwest, are global carriers.

As a Flight Attendant with global airlines you will be able to fly all over the world, although it may require several years' seniority. Majors fly a variety of aircraft, which may include medium size jets such as the Boeing 737 or Airbus 320 to jumbo-jets such as the B-767 and B-777.

These airlines have several bases nationwide and sometimes worldwide, and the reserve system varies from several months to several years.

The pay scale is generally higher with the major carriers, with a full range of benefits available, such as paid time off, medical, dental and life insurance, credit unions, 401K's, profit sharing, and pass benefits.

National

National carriers are scheduled airlines with annual operating revenues between \$100 million and \$1 billion.

The second most popular type of airline is the national airline. Nationals usually go shorter distances.

Many of the airlines in this category serve certain regions of the country, although some provide long-haul and even international service. They service the smaller cities and airports.

These airlines include Spirit, Allegiant and Frontier and may serve cities such as Atlantic City, NJ, Ft. Walton Beach, FL or Chicago's Midway Airport. They most often use only one type of aircraft such as the B-737 or MD-80.

The benefits for these airlines are similar to the majors. Time spent on reserve varies and is not usually as long as those of the major airlines. Layover time is also shorter most of the time, since these airlines are generally lower fare carriers and have quick turns with their aircraft.

Regional

A Regional carrier is one with operating revenues of \$20 million to \$100 million and contract with a major carrier.

As their name implies, regional carriers are airlines whose service, for the most part, is limited to a single region of the country, transporting travelers between the major cities of their region and smaller, surrounding communities.

This has been one of the fastest growing and most profitable segments of the industry since deregulation. Regional airlines fly smaller aircraft therefore carrying less passengers.

Turboprops or small jets called Regional Jets (RJ's) are among the types flown by the Regionals. For the most part, these flights carry commuters and customers connecting to the mainstream airlines. Their aircraft seat 30 to 120 customers and require either one or two Flight Attendants.

These airlines fly shorter distances, usually within one state or a small region, such as the northeast. Some of these airlines are Republic, SkyWest, Express Jet, PSA, Mesa and Piedmont. With the exception of starting pay, benefits with these airlines are still comparable with larger

ones, as well as providing the same if not more flight privileges with the larger carriers.

Charter

A charter flight is an unscheduled flight that is not part of a regular airline routing.

With a charter flight, you can rent the entire aircraft and can determine departure/arrival locations and times. There are several types of charter flights.

- Private Charter
- Single Entity
- Affinity
- Public Charter
-

The flight schedules may change from month-to-month, as well as cities served. Some of these airlines go all over the world for most of their flights, and it is not unusual for a new Flight Attendant to find him or herself on a trip to Europe the first month out of training.

The flying for these airlines is more specialized. Most flights for charter airlines transport travel clubs to vacation spots, celebrities, political figures and athletic teams, and can also involve military transport.

Benefits are comparable in most cases, apart from reciprocal passes from scheduled airlines. Some Charter airlines are beginning to receive flight passes on other airlines. Their pay is usually higher as well. Some well-known charter airlines are Miami Air, Atlas and Swift Air. Some of these airlines do not have continuous reserve, but only require it one day per month, for all their Flight Attendants.

Corporate

The use of aircraft by companies for the transport of passengers or goods for business purposes.

Corporate involves working for a corporation or an individual instead of an established airline. The airplanes they use are usually small ones such as Falcons or Challengers, but may even be smaller, private aircraft or large ones, such as Boeing 737's. The Flight Attendants fly to wherever they are needed, and sometimes they must be available at a moment's notice.

The crew may be gone for weeks at a time and they do everything from ordering food, scheduling transportation and doing security screenings. This type of flying commands a higher salary. The service offered on corporate flights is exemplary, in order to pamper their customers.

Usually specialized training is required prior to applying, which the company rarely provides. It is best to know someone within the company who can put in a good word for you, as these jobs are seldom advertised.

Some examples of people who use corporate Flight Attendants are some celebrities, athletic teams, private companies and wealthy, private individuals who travel frequently. However, these jobs usually require 5-star dining, concierge or yacht experience and there are far fewer of these jobs out there.

The airline you prefer is up to you. Whatever you choose, it is nice to know there are options. Each type of airline has its own character, if you want to be a big fish in a little pond, you may be happier working for a regional or a charter. Or, you can be a little fish in a very large ocean. Taking the time to carefully weigh your decision may make the difference between being in the right job with the wrong company or having just the "right fit" based on your needs.

TIP: When searching airlines, go directly to the airline website, scroll to the bottom and click on the career, employment or jobs link.

AIRLINE REFERENCE DIRECTORY

The following guide is a comprehensive list of U.S. airlines and general information. We attempt to keep this directory current, but industry changes can happen *daily*.

GLOBAL AND MAJOR AIRLINES:

Alaska Airlines – Seattle, WA 21, reach 80 vertical inches (approx. 5'2")



<https://alaskaair.jobs/> BASES: ANC, SAN, PDX, SEA, LAX,
Values:

- Own safety
- Do the right thing
- Be kind-hearted
- Deliver Performance
- Be Remarkable

American Airlines – Dallas, TX 21, no height requirements listed



<https://jobs.aa.com/go/Flight-Attendants> BASES: BOS, ORD, DFW, LAX, MIA,
SFO, PHX, JFK/LGA, DCA, CLT, STL, PHL

- Inclusion and Diversity
- ONE WORLD
- We must always act with integrity, treat others with respect, and ensure every decision we make is a responsible and ethical one.

Delta Air Lines – Atlanta, GA 21, no height requirements listed



https://www.deltajobs.net/flight_attendants.htm
BASES: ATL, DTW, LAX, MSP, JFK, LGA, SLC

- A Flight Attendant's job revolves around the clock your life must move with it.
- Our men and women are synonymous with gracious attitudes, winning smiles, warm customer service and professionalism.

JetBlue – New York, NY 20, no height requirement listed



<http://work-here.jetblue.com/> BASES: BOS, JFK, FLL, LGB, MCO.

Core Values:

- Safety
- Caring
- Integrity
- Passion
- Fun

Southwest Airlines – Dallas, TX 20



<https://careers.southwestair.com/c/flight-attendants-inflight-operations-jobs>

BASES: ATL, DAL, DEN, HOU, PHX, LAS, OAK, MDW, BWI, MCO

Mission Statement:

- Dedication to the highest quality of customer service delivered with a sense of warmth, friendliness, individual pride, and company spirit.
- To become the World's Most Loved, Most Flown, and Most Profitable Airline.

United Airlines – Houston, TX and Chicago, IL 21, 5'2" to 6'1"



<https://www.united.com/web/en-US/content/company/career/default.aspx>

BASES: BOS, EWR, IAD, CLE, ORD, IAH, DEN, LAS, SFO, LAX, HNL FRA, HKG, LHR, NRT, GUM

- See the world and interact with a diverse group of travelers and fellow employees.
- Flight attendants are crucial to the comfort, service and safety on our flights.

Shared Value:

- We fly Right
- We fly Friendly
- We fly Together
- We fly Above and Beyond

“You haven’t seen a tree until you’ve seen its shadow from the sky.”
Amelia Earhart

NATIONAL AIRLINES:

Allegiant Air –Las Vegas, NV 21



<https://www.allegiantair.com/careers/home-page>

BASES: AVL, BLI, LAS, IFP, RNO, GRR, SFB, LAX, FLL, TPA, UTA, PHX, PGD, ENV, HNL,

- Most trips are Turns (out and back in one day)
- Brand Ambassadors
- Teamwork
- Transparency

Frontier – Denver, CO 20



www.flyfrontier.com BASES: DEN, ORD, LAS, MCO, PHL/ TTN

- Tireless in the Pursuit of Excellence
- We strive to achieve the highest levels of safety and are always looking to inject fun and friendliness into everything that we do.
- Tattoos- No visible tattoos, can not be covered with make-up.

Hawaiian Airlines – Honolulu, HI 21



www.hawaiianairlines.com BASES: HNL, LAX.

- Aloha Spirit
- Ambassadors of authentic Hawaiian hospitality.
- Fluent in Japanese

Spirit Airlines – Ft. Lauderdale, FL 21, 5’0” without shoes



www.spirit.com BASES: FLL, ORD, DFW, DTW, LAS

- The best value in the sky

Sun Country Airlines – Eagan, MN 21, 5’2” without shoes



www.suncountry.com BASES: not listed

REGIONAL AIRLINES:

Air Wisconsin Airlines – Philadelphia, PA 19, not to exceed 5'10"



Web: www.airwis.com. BASES: ORD, CAE, MKE, IAD
Values:

- Safety Smart Choices and Superior Service
- A personal greeting and smile, a kind, courteous and respectful attitude, and a warm and genuine, "Welcome aboard!" are the hallmarks of our cabin crews

Commutair – Cleveland, OH 21, 5'0" – 5'10"



www.flycommutair.com BASES: IAD, EWR
Vision:

- We want to prosper by becoming United Airlines' regional airline partner of choice. Their first phone call!

Compass Airlines – Minneapolis/St. Paul, MN 18, 5'2" without shoes



<http://www.compassairline.com/> BASES: PHX, SEA, LAX.

Endeavor – Minneapolis/St. Paul, MN 21, not to exceed 5'10 ½" without shoes

www.endeavorair.com BASES: MSP, DTW, JFK, LGA, ATL



- Wholly owned subsidiary of Delta
- Living our values, respecting our past, and being proud to move forward.
- Honesty - Always tell the truth
 - Integrity - Always keep your promises
 - Respect - Treat others as you would want to be treated
 - Determination - Never give up
 - Stewardship - Responsibility to safeguard our customers and our people

Envoy – Dallas, TX 19, height between 5'0" and 5'11"



www.envoyair.com BASES: DFW, MIA, JFK, ORD

- Our vision is to be the safest, most reliable, most successful regional airline in the world for our customers, employees and shareholders.
- If you're energetic, caring, and outgoing, we want you to join us on the front lines of service

Express Jet – Atlanta, GA 21



www.expreejet.com BASES: ATL, DFW, DTW, ORD, CLE, IAH, EWR

- A long history of connecting customers to the people and places that matter most.
- Dedicated to providing safe, reliable and caring service for every customer, on every flight.
-

GoJet – St. Louis, MO 19, height 4'11" to 6'0"



www.gojetairlines.com BASES: STL, ORD, DTW, DEN, RDU

- Unwavering commitment to providing safe, reliable and on-time air transportation, and to delivering the highest standards in professionalism and customer service.

Horizon Air – Seattle, WA 21



www.horizonair.jobs/ BASES: SEA, PDX, MFR, BOI, GEG

- Side by side we soar
- Alaska Airlines regional
-

Mesa – Phoenix, AZ 19, height 4'11" to 6'0"



www.mesa-air.com BASES: PHX, DFW, IAD, IAH, SDF

- It's all about the people
-

Penair – Anchorage, AK



www.penair.com BASES: ANC, DEN, BOS, PDX

- Codeshare with Alaska Airlines

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Piedmont Airlines – Salisbury, MD 21, height 5'2" to 6'0"

www.piedmont-airlines.com BASEs: PHL, CLT

- Inclusion and Diversity
-



PSA Airlines – Dayton, OH 21, height 5'2" to 6'0" with shoes

www.psaairlines.com BASEs: PHL, ORF, CLT DAY, DCA, TYS, CVG

- Bring your passion to life



Republic Airways – Indianapolis, IN 21

www.rjet.com BASEs: MIA, MCI, IND, ORD, CMH, PIT, DCA, PHL, EWR, LGA

- Office in the sky
- You're part of an Associate-driven company that values teamwork, mission, accountability and achievement.
- Our mission is to provide a safe, clean and reliable flying experience.
-



SkyWest – Salt Lake City, UT 21, height 5'0" to 6'0"

www.skywest.com BASEs: ATL, DTW, ORD, IAH, DFW, COS, DEN, TUS, PHX, SLC, BOI, SEA, PDX, SFO, FAT, LAX, SAN, PSP

Mission:

- We understand and value the priceless commodity of time. We respect every individual's quality of life and are committed to promoting dignity and trust in all we do.
- We strive to be the Partner of Choice, Employer of Choice and Investment of Choice.



Silver Airways – Ft. Lauderdale, FL 21, no more than 6'0"

www.silverairways.com BASEs: MCO, TPA, FLL



- From gate to cabin to corporate office, we all share the same excitement for our mission.

Trans States Airlines – St. Louis, MO 19, 4'11" to 5'10" without shoes

www.transstates.net BASES: STL, ORD, DEN,



CHARTER AIRLINES:

Atlas Airlines – Houston, TX

www.atlasair.com BASES: not listed



Swift Air – Phoenix, AZ 21

www.flyseiftair.com BASES: PHX, GSO, MIA, ACY, ENV



Miami Air International – Miami, FL 20

www.miamiair.com BASE: MIA



Omni Air International – Tulsa, OK 21

www.oai.aero BASES: DFW, LAS, SEA, TUL, HNL, BWI



- Our flight attendants share a collective passion for caring for our customers.
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National Airlines – Orlando, FL

www.nationalairlines.com BASE: MCO



Elite Airways – Portland, ME



Foreign Airlines:

Emirates - Dubai 21, 160 cm/ 5'3"

www.emirates.com BASE: Dubai



Cathay Pacific/ Cathay Dragon – Hong Kong 20

www.cathaypacific.com BASE: SFO



AIRLINE AGE REQUIREMENTS

Age 18 Compass

Age 19 Compass, Mesa, Trans states, GoJet, Envoy, Air Wisconsin

Age 20 Compass, Mesa, Trans states, GoJet, Envoy, Air Wisconsin, American, Jet Blue, Southwest, Frontier, Miami Air, Cathay Pacific

Age 21 Compass, Mesa, Trans States, GoJet, Envoy, Air Wisconsin, American, Jet Blue, Southwest, Frontier, Miami Air, Cathay Pacific, Alaska, Allegiant, Commutair, Delta, Emirates, Endeavor, Express Jet, Great Lakes, Hawaiian, Horizon, Omni, Penair, PSA, Republic, Silver, Skywest, Spirit, Sun Country, Swift Air, United, Virgin

Summary of Module 10:

You now know the different types of airlines. **Congratulations you have completed the home portion of your training.**



Hands on Training! Now that you have completed the Study Guides You are ready to come to Class where we will complete your training & help you with Job Placement Assistance.

Carolyn Dillon

Executive Director

The Flight Attendant Academy

<https://theflightattendantacademy.com>

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